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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO
10/080,498	08/01/2001	J. Wren Hunt	COS97053	7491
75	90 06/03/2004-		EXAM	INER
Technology Department			VU, VIET DUY	
MCI COMMUN 1133 19TH STI	NICATIONS CORPORA REET. NW	TION	ART UNIT PAPER NUMBER	
WASHINGTON			2154	
			DATE MAILED: 06/03/2004	, 6

Please find below and/or attached an Office communication concerning this application or proceeding.

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	Application No.	Applicant(s)	1			
Office Action Commence	10/080,498	HUNT ET AL.	M			
Office Action Summary	Examiner	Art Unit				
	Viet Vu	2154				
The MAILING DATE of this communication a Period for Reply	ppears on the cover sheet	with the correspondence addre	ess			
A SHORTENED STATUTORY PERIOD FOR REP THE MAILING DATE OF THIS COMMUNICATION  - Extensions of time may be available under the provisions of 37 CFR after SIX (6) MONTHS from the mailing date of this communication.  - If the period for reply specified above is less than thirty (30) days, a re - If NO period for reply is specified above, the maximum statutory perion  - Failure to reply within the set or extended period for reply will, by state Any reply received by the Office later than three months after the mail earned patent term adjustment. See 37 CFR 1.704(b).	N. 1.136(a). In no event, however, may a eply within the statutory minimum of the d will apply and will expire SIX (6) MO ute, cause the application to become	a reply be timely filed  nirty (30) days will be considered timely.  DNTHS from the mailing date of this comma  ABANDONED (35 U.S.C. § 133).	nunication.			
Status						
1) Responsive to communication(s) filed on 25	July 2002.					
2a) This action is <b>FINAL</b> . 2b) ⊠ Tr	nis action is non-final.					
3) Since this application is in condition for allow	Since this application is in condition for allowance except for formal matters, prosecution as to the merits is					
closed in accordance with the practice under	r <i>Ex parte Quayle</i> , 1935 C	.D. 11, 453 O.G. 213.				
Disposition of Claims						
4)⊠ Claim(s) <u>1-35</u> is/are pending in the application	☑ Claim(s) <u>1-35</u> is/are pending in the application.					
4a) Of the above claim(s) is/are withdo	4a) Of the above claim(s) is/are withdrawn from consideration.					
5) Claim(s) is/are allowed.						
6)⊠ Claim(s) <u>1-35</u> is/are rejected.						
7) Claim(s) is/are objected to.						
8) Claim(s) are subject to restriction and	/or election requirement.					
Application Papers						
9)☐ The specification is objected to by the Exami	ner.					
10)☐ The drawing(s) filed on is/are: a)☐ a	ccepted or b) objected to	o by the Examiner.				
Applicant may not request that any objection to the	ne drawing(s) be held in abey	ance. See 37 CFR 1.85(a).				
Replacement drawing sheet(s) including the corre	•		• •			
11)☐ The oath or declaration is objected to by the	Examiner. Note the attach	ed Office Action or form PTO-	-152.			
Priority under 35 U.S.C. § 119						
<ul> <li>12) Acknowledgment is made of a claim for foreign</li> <li>a) All b) Some * c) None of:</li> <li>1. Certified copies of the priority docume</li> <li>2. Certified copies of the priority docume</li> <li>3. Copies of the certified copies of the priority</li> </ul>	ents have been received. ents have been received in riority documents have bee	Application No	age			
application from the International Bure		.1				
* See the attached detailed Office action for a li	st of the certified copies no	ot received.				
Attachment(s)						
<ol> <li>Notice of References Cited (PTO-892)</li> <li>Notice of Draftsperson's Patent Drawing Review (PTO-948)</li> </ol>		v Summary (PTO-413) o(s)/Mail Date				
<ul> <li>Notice of Dransperson's Patent Drawing Review (P10-948)</li> <li>Information Disclosure Statement(s) (PTO-1449 or PTO/SB/0 Paper No(s)/Mail Date 4.5.</li> </ul>		f Informal Patent Application (PTO-1	52)			

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## Non-Art Rejection:

1. A rejection based on double patenting of the "same invention" type finds its support in the language of 35 U.S.C. 101 which states that "whoever invents or discovers any new and useful process ... may obtain a patent therefor..." (Emphasis added). Thus, the term "same invention," in this context, means an invention drawn to identical subject matter. Miller v. Eagle Mfg. Co., 151 U.S. 186 (1894); In re Vogel, 422 F.2d 438, 164 USPQ 619 (CCPA 1970); and In re Ockert, 245 F.2d 467, 114 USPQ 330 (CCPA 1957).

A statutory type (35 U.S.C. 101) double patenting rejection can be overcome by canceling or amending the conflicting claims so they are no longer coextensive in scope. The filing of a terminal disclaimer cannot overcome a double patenting rejection based upon 35 U.S.C. 101.

2. Claims 1-35 are provisionally rejected under 35 U.S.C. 101 as claiming the same invention as that of claims 1-35 of copending U.S. Patent application serial No. 10/122,632. This is a double patenting rejection.

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## Art Rejections:

3. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

- (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- application currently names joint inventors. considering patentability of the claims under 35 U.S.C. 103(a), the examiner presumes that the subject matter of the various claims was commonly owned at the time any inventions covered any evidence to therein were made absent the contrary. Applicant is advised of the obligation under 37 CFR 1.56 to point out the inventor and invention dates of each claim that was not commonly owned at the time a later invention was made in order for the examiner to consider the applicability of 35 U.S.C. 103(c) and potential 35 U.S.C. 102(e), (f) or (g) prior art under 35 U.S.C. 103(a).
- 5. Claims 1-35 are rejected under 35 U.S.C. 103(a) as being unpatentable over <a href="Sweat">Sweat</a> et al, U.S. pat. No. 5,619,636 in view of Ginsburg, U.S. pat. No. 6,064,730.

Per claims 1-3 and 13-14, <u>Sweat</u> discloses an authoring tool for aiding a user to generate an interactive multimedia application comprising:

a) a graphical workspace for constructing a computerized model of an interactive application (see col 3, lines 46-52),

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b) a first set of tools representing model components, i.e., container modules (col 4, lines 31-55),

c) a second set of tools configured to place and manipulating the model components, i.e., copying, moving, etc., (see col 7, lines 29-62).

Sweat does not explicitly teach building a model of a call center. Ginsburg teaches building and using a computerized model of a call center for providing virtual graphical views of such call center for use by the clients and agents (see Ginsburg's col 2, lines 7-22, col 3, lines 1-7 and fig. 4).

It would have been obvious to one of ordinary skill in the art at the time the invention was made to utilize <u>Sweat</u>'s authoring tools to create <u>Ginsburg</u>'s call center model because it would have enabled practicing <u>Ginsburg</u>'s invention (<u>see Ginsburg</u>'s col 3, lines 31-36).

Per claims 4, 12 and 18, <u>Sweat</u> teaches providing a database storage with a search tool for storing and retrieving model components (see col 7, lines 1-26).

Per claim 5, <u>Sweat</u> teaches providing tools for editing and updating model components (<u>see col 5, lines 39-58</u>).

Per claim 6-9, <u>Sweat</u> teaches provides tools for linking model components and assigning properties to the modules (<u>see col 5</u>, <u>line 62 - col 6</u>, line 20 and col 7, lines 42-49).

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Per claims 10-11, the use of security routine, i.e., checking userID, password, to prevent unauthorized access to the program is well known in the art. It would have been obvious to one of ordinary skill in the art to implement such security routine in <a href="Sweat">Sweat</a> because it would have helped preventing unauthorized access to the program.

Per claim 15, the use of context sensitive help tool in a program is also well known in the art.

Per claims 16-17, it would have been further obvious to one of ordinary skill in the art to implement <u>Sweat</u>'s authoring tool in a network because it would a have enabled a plurality of users to use and share the program more effectively.

Claims 19-35 are similar in scope as that of claims 1-18.

Per claim 27, <u>Sweat</u> further teaches performing a data integrity check after building a component model (<u>see col 9</u>, lines 20-26).

## Conclusion:

6. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Viet Vu whose telephone number is 703-305-9597. The examiner can normally be reached on Monday through Thursday from 8:00am to 4:00pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, John Follansbee, can be reached on (703) 305-8498.

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Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the Group receptionist whose telephone number is 703-305-9600. The Group fax number is 703-872-9306.

VIET D. VU PRIMARY EXAMINER

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